

SYMPTOMS

The mouse cursor "jumps" around the area the user is looking.

CAUSE

The smoothing factor is set too low. The smoothing factor combines frames from the camera to eliminate "jumpy"ness".

RESOLUTION

Open Quick Glance and then go to **Setup, More Options** and then increase the smoothing factor



Increasing the smoothing factor too much can cause a delay in the reaction of the mouse cursor. Adjust the smoothing factor a little at a time until the desired outcome is achieved.

APPLIES TO

- Quick Glance 2B
- Quick Glance 2S
- Quick Glance 2SH
- Quick Glance 3S
- Quick Glance 3SH